



社會保障基金
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Sickness Allowance



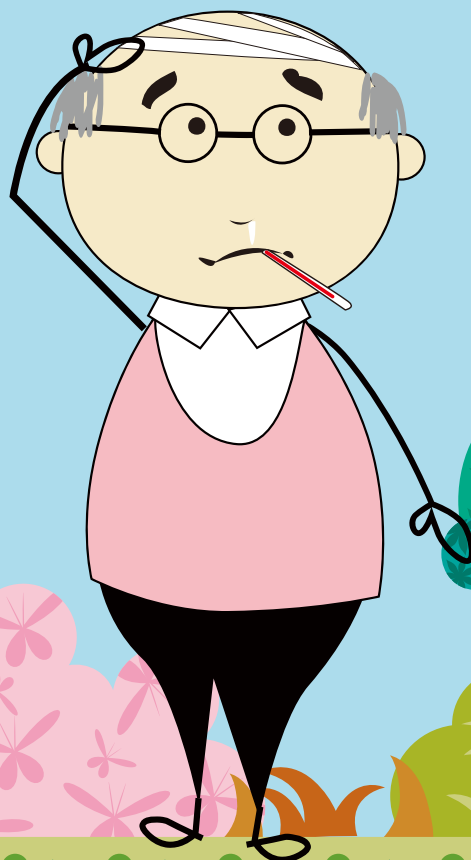
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Eligibility Requirements

1. The applicant must provide a medical certificate attesting to the illness.
2. The applicant must have made contributions to the Social Security System for at least 9 months within the 12 months preceding the quarter in which the illness began.
3. The applicant must not engage in any remunerated activities during the period of illness.

Application Methods

1. Via **“Macao One Account”** or the Social Security Fund’s electronic service platform.
2. Either in person at any Social Security Fund service point, or through an authorised representative.

Application Documents

(for in-person or authorised submission)

1. A Sickness Allowance Application Form* duly signed by the applicant.
2. Present the applicant’s Macao SAR Resident ID Card, either the original or a photocopy.
3. The Medical Certificate section of the Sickness Allowance Application Form* must be duly completed. It must be certified by the diagnosing medical institution or the hospital of admission located in the Macao SAR or in the Guangdong–Macao In-Depth Cooperation Zone in Hengqin, and issued and duly signed by a medical practitioner licensed by the Government of the Macao SAR or the Mainland authorities.
 - 3.1 If, at the time of consultation, the applicant requests a medical certificate from a medical institution under the Health Bureau of Macao, and, when applying for sickness allowance, declares consent for the Social Security Fund to access and obtain the relevant medical certificate directly from the Health Bureau, the requirement to submit the certificate shall be waived.
 - 3.2 If the medical certificate submitted is other than the one attached to the Sickness Allowance Application Form, a photocopy may be accepted, provided that the original is presented for verification.
4. If the applicant was employed during the period of illness, either a “Social Security Fund Sickness Allowance Application – Employer’s Declaration”** duly completed by the employer, or an Employer-Issued Absence Declaration must be submitted. Such a document must bear the signature and official seal of the employer or their legal representative. A photocopy may be accepted, provided that the original is presented for verification.
5. A photocopy of the applicant’s personal bank account information in MOP** (not required if the applicant has previously received social security benefits and is not changing their bank account details).

Application Period

1. Applications for the sickness allowance must be filed starting on the day following the onset of illness and no later than 30 days after the illness has ended.
2. If the illness continues beyond the maximum entitlement period of the sickness allowance, the application must be filed within 30 days after the end of that entitlement period.

Payment Period

The sickness allowance is calculated from the day following the onset of illness:

- Hospitalisation Allowance: up to 180 days per calendar year.
- Non-Hospitalisation Allowance: up to 30 days per calendar year.

Notes

1. Sickness allowance will not be granted under the following circumstances:
 - Illness or injury arising from a work-related accident or occupational disease.
 - Illness caused by third parties who are liable to compensate the affected individual.
 - Illness that is intentionally self-inflicted by the beneficiary.
2. Old-age pension, disability pension, unemployment allowance, and sickness allowance cannot be received concurrently.
3. Public administration staff enrolled in the Social Security System, while serving in public administrative authorities or until their enrolment in the Provident Fund Scheme for Workers in the Public Services is cancelled, are entitled only to the old-age pension and are not eligible for the sickness allowance or any other benefits under the Social Security System.
4. To update contact information (address, telephone number, or mobile phone number for receiving SMS), applicants may do so via the “Macao One Account” platform, through the “Online Services” section of the Social Security Fund website, or by submitting the “Change of Personal Particulars Form”**.

* The form may be downloaded from the website or obtained at Social Security Fund service points.

** For the list of banks accepting transfers, please refer to the website.